

AA MEMBERSHIP FESTIVE PROMOTION! *

Receive \$68 AA Promotion Credits and cover your spouse or children with FREE AA Family Membership with every purchase of the AA Festive Promotion* from 1 Dec 2020 to 26 Feb 2021.



*Terms and Conditions applies. Refer to www.aas.com.sg/festivepromo

FAQ on \$68 AA Promotion Credits redemption

- 1. How do I know if I'm eligible to receive the \$68 AA Promotion Credits?**
AA Members who are eligible for the \$68 AA Promotion Credits will be given a letter for the \$68 AA promotion credits upon the successful AA Festive Membership Promotion purchase.
- 2. Do I need to bring the letter to use the \$68 AA Promotion Credits?**
Yes, you would need to bring along the letter to utilise the \$68 AA Promotion Credits. Prior to your payment or upon appointment, please present the letter to use your \$68 AA Promotion Credits to offset your purchases.
- 3. How do I make use of the \$68 AA Promotion Credits?**
The \$68 AA Promotion Credits can be used to offset your retail purchases at AA Outlets, insurance purchases such as Motor, MaidCare or HomeCare policies with AAS-IA, or AA Motoring appointment-based services such as the AA Car Evaluation, AA Car Valuation, AA Car Battery Diagnostic and/or Bactakleen Anti-Bacterial Treatment Services for your car (T&C applies).

Please ensure that you inform the AA staff on your intention to use your \$68 AA Promotion Credits to offset your purchases prior your payment and present the letter upon appointment.

RETAIL PURCHASE AT ANY OF AA OUTLETS

AA Centre	2 Kung Chong Road AA Centre, #04-01 Singapore 159140; Mon to Fri, 9am to 8pm (excluding PH)
AA @ GB Point	535 Kallang Bahru, #01-08 GB Point, Singapore 339351 Mon to Sun, 10.30am to 8pm
AA @ Broadway Plaza	4190 Ang Mo Kio Ave 6, #03-03 Broadway Plaza, Singapore 569841 Mon to Sun, 10.30am to 8pm

INSURANCE PURCHASES WITH AAS-IA

AA Centre, Level 4 9.00am to 5.30pm Mon to Fri, excluding PH	Call 63894241 or enquiry@aas-insurance.com.sg for Insurance-related enquiries and appointment. For more information on AAS-IA insurance service, visit https://aas-insurance.com.sg/
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AA MOTORING APPOINTMENT BASED SERVICES AT AA CENTRE, LEVEL 3

AA Centre, Level 3 8.30am to 5.30pm Mon to Fri, excluding PH	Call 6748 9911 to make appointment for your AA Car Battery Diagnostic Service.
	Call 6389 4270 to make appointment for AA Car Evaluation, AA Car Valuation, Bactakleen Anti-Bacterial Treatment services

- 4. Can I transfer my AA Promotion Credits to my friend to use it?**
Your \$68 AA Promotion Credits is tagged to your membership and it is non-transferrable.

5. **Can I split my \$30 AA Promotion Credits at AAShop and remaining \$38 AA Promotion Credits for battery purchase?**
No. The \$68 AA Promotion Credits is for one time use only.
6. **I forgot to use \$68 AA Promotion Credits by 31 Dec 2021. Can I request to extend the validity date?**
No. The \$68 AA Promotion Credits will be forfeited if it is not used by 31 Dec 2021.
7. **Can I use the \$68 AA Promotion Credits to offset my next Membership renewal?**
No. The \$68 AA promotion credits cannot be used to offset any membership transaction.

FAQ on Free AA Family Membership^ for your spouse or children redemption

^ Terms and Conditions applies. Refer to www.aas.com.sg/festivepromo

1. **Since I have only one car and have signed up for a Ordinary Membership, do I have to take up the bonus AA Family Membership for my spouse?**
AA Membership is personal and tagged to the Member as an individual, and not to the vehicle. When you sign up for the bonus AA Family Membership for your spouse, your spouse will be a Member and he/she will be able to access our benefits and privileges, such as calling AA's 24-hour Roadside Assistance Services (RAS) even when you are not available
2. **I do not have a spouse. Can I sign up my sibling, who is also a driver, for the bonus free 3-year AA Family Membership?**
The AA Family Membership is open to spouse or children below 21 years old of a Ordinary Member. The AA Family Membership is not applicable for siblings or parents of the Ordinary Member.
3. **My child is 19 years old,an I sign up him/her up for the bonus 3-year AA Family Membership?**
As AA Family Membership is open to children below 21 years old, thus, they can enjoy a maximum of 2 years of the AA Membership.
4. **Can I take up the bonus free 3-year AA Family Membership at a later date?**
To be eligible for the bonus free 3-year AA Family Membership, your spouse or child below 21 years old must register for the membership by 26 Feb 2021.
5. **The bonus AA Family Membership does not benefit me. Can you convert the bonus AA Family Membership to rebate or vouchers?**
The bonus AA Family Membership cannot be exchanged or converted to rebate or vouchers.