

Frequently Asked Questions

Complimentary 1-Year GetDocPlus subscription for AA Members

1. What is the complimentary 1-year GetDocPlus subscription that AA Singapore is extending to its members?

AA Singapore has partnered with GetDocPlus and will be extending a complimentary 1-year GetDocPlus subscription to all AA Members as part of the membership privileges.

AA Members who are qualified to subscribe to the 1-year complimentary GetDocPlus subscription can now enjoy great savings on a wide range of health services including GP/Dental visits, Health Screening and Pre-employment checks.

For more information on the benefits of GetDocPlus, please refer to [GetDocPlus Benefits FAQ](#).

2. How do I enjoy the complimentary 1-year GetDocPlus subscription extended by AA Singapore to its members?

We are working with GetDocPlus to extend the complimentary 1-year subscription to all AA members.

To ensure that you will be able to enjoy the complimentary 1-year GetDocPlus subscription as part of the membership privilege, please pre-register and update your particulars with us at www.aas.com.sg/getdocplus.

3. How do I know if I am qualified to enjoy the complimentary 1-year GetDocPlus subscription?

To enjoy the complimentary 1-year GetDocPlus subscription as an extension of your membership privilege, you must have a valid mobile number and email address and more than 1-year membership term with AA Singapore starting from September 2018.

To ensure that you will be able to enjoy the complimentary 1-year GetDocPlus subscription, please pre-register and update your particulars with us at www.aas.com.sg/getdocplus.

4. I have subscribed my interest and updated my particulars via the AA Website. When can I start enjoying the GetDocPlus subscription?

If you have pre-registered with AA Singapore at www.aas.com.sg/getdocplus on the **1st to 15th** of the month, your complimentary 1-year GetDocPlus subscription will be activated on the **1st of the following month** as long as you are qualified to receive the complimentary subscription.

However, if you have pre-registered on the **16th to 31st** of the month, your activation will take place on the **15th of the following month**.

5. Do I need to fulfill any conditions to enjoy the complimentary 1-year GetDocPlus subscription?

The complimentary 1-year GetDocPlus subscription is extended to all valid AA Members with membership term of more than 1-year. You may pre-register for the complimentary 1-year GetDocPlus subscription at www.aas.com.sg/getdocplus.

6. I want to pre-register and enjoy the complimentary 1-year GetDocPlus subscription, but my AA Membership is less than a year and will be expired soon. What should I do?

The complimentary 1-year GetDocPlus subscription is extended to all AA Members with membership term of more than 1-year.

If your AA Membership term is valid for 1 year or less, you may like to extend your membership before pre-registering with us to receive the complimentary 1-year GetDocPlus subscription at www.aas.com.sg/getdocplus.

Latest membership renewal promotions are available at www.aas.com.sg/promotion.

7. Will the complimentary GetDocPlus subscription be extended beyond the first year to AA Members?

The Association is constantly exploring ways to enhance the membership privileges and offer members with value-added services. The complimentary GetDocPlus subscription is extended to members for 1 year.

We will review the relevancy of the GetDocPlus subscription and AA Members will be informed should there be an extension of the privilege.

For more information on the benefits of GetDocPlus, please refer to [GetDocPlus Benefits FAQ](#).

8. What is the cost of GetDocPlus subscription per year?

The annual subscription fee for GetDocPlus is \$12 (inclusive of the prevailing GST). As an AA Member, you can now subscribe for your complimentary 1-year GetDocPlus subscription at www.aas.com.sg/getdocplus.

As part of AA Membership privilege, AA Member can subscribe to GetDocPlus at a subsidized rate of \$6 (inclusive of the prevailing GST) for their family members (up to 5 pax). This privilege will be made available soon.

For updates, visit www.aas.com.sg/getdocplus or look out for the announcement through our AA Connections (e-Newsletter).

For more information on the benefits of GetDocPlus, please refer to [GetDocPlus Benefits FAQ](#).

9. How do I subscribe to GetDocPlus at a subsidized rate of \$6 per year for my family members?

AA is working with GetDocPlus to make the subscription available to your family members soon.

For updates, visit www.aas.com.sg/getdocplus or look out for the announcement in our AA Connections (e-Newsletter).

10. Why should the privilege be extended only to members with more than 1-year membership remaining term?

The complimentary GetDocPlus subscription is extended to members for a period of 1-year, therefore your AA Membership is required to be valid for the whole term in order for the privilege to be applicable to AA Members.

For more information on the benefits of GetDocPlus, please refer to [GetDocPlus Benefits FAQ](#).