Frequently Asked Questions
GetDocPlus Benefits for its Members

1. **What services are provided by the GetDocPlus panel?**

   GetDocPlus is a health benefit solution designed for organisations, SMEs and the self-employed in mind. Through GetDocPlus, employees/members enjoy preferential concessionary rates, covering GP/Dental visits, Health Screening and Pre-employment checks.

   GetDocPlus preferential rates allow members to save up to S$300+ a year with just a S$12 annual membership.

   Moreover, using GetDoc application, members can easily book doctor appointments, anytime and anywhere.

   Search GetDoc database on the App to find and book the right doctor as well as gain valuable health information. Booking appointments on-the-go 24/7 and having automatic reminders synced to your phone saves time and hassle!

2. **How do I know if a particular clinic accepts GetDocPlus?**

   GetDocPlus Clinics are searchable on GetDoc by selecting GetDocPlus under "Panel" after clicking the "Show More Options" button.

   Each clinic is identified with a "GetDocPlus" flag: **GDPlus** on the App.

3. **How much should I be expected to pay at GetDocPlus clinics?**

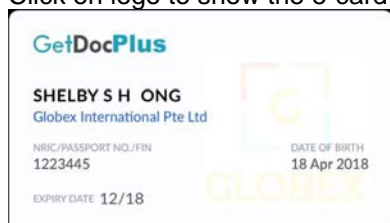   This is dependent upon the treatment you are undergoing.
   - GP's: a short consultation fee excluding medication - $15.
   - Dental care: Save up to 40% for 6 monthly checks, scaling, polishing and cleaning. Enjoy 15% less for other treatments.
   - Health Screening: Special GetDocPlus curated health screening packages available at $150, $230, $350 and $799
   - Traditional Chinese Medicine: $2 off for TCM physician consultation.
   - Chiropractic Care: 10% off consultation treatment.
   - Medical Specialist: savings up to 15% on various specialist consultations, excluding medication.

4. **What identification documents do I need to identify myself to the clinic as a GetDocPlus member.**

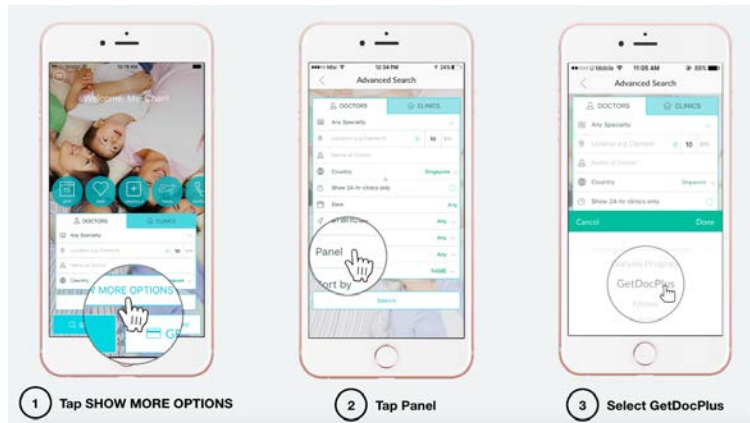   GetDoc App will also show you are a GetDocPlus member on the home page with this logo

   GetDocPlus ✚

   Click on logo to show the e-card on your GetDoc App:

5. **Where can I get a list of clinics that accept GetDocPlus?**

   On the GetDoc App or web https://www.getdoc.co/appointments, select the type of clinic (GP, Dentist, Physiotherapist, Optometrist), select GetDoc Panel under Panel after clicking the "Show More Option" button

   ① Tap SHOW MORE OPTIONS   ② Tap Panel   ③ Select GetDocPlus

6. **How many clinics are on the GetDocPlus panel?**

   There are approximately 160 practitioners across various disciplines in more than 100 locations.

7. **What should I do if a GetDocPlus listed clinic does not accept GetDocPlus?**

   Call the GetDocPlus Hotline at **6493 7123**.

8. **Is there a limit for the number of times a member can visit each doctor at the preferential rates?**

   No, there is no limit to the number of times one can visit each doctor and enjoy preferential rates.

9. **How do I pay for my visit to a GetDocPlus clinic?**

   For settling of your medical bill, please pay directly to the clinic.

10. **Can an appointment with a clinic/doctor be done over the phone, besides making an appointment on the App?**

    Yes, it is possible to make an appointment on the phone with the clinic. Do inform the clinic that you are a GetDocPlus member.