



RAS TO THE RESCUE

WHEN AA MEMBER MR ABDUL MAJID'S CAR BATTERY FAILED, IT CERTAINLY WAS NO CAUSE FOR ALARM. THANKS TO **AA'S 24-HOUR ROADSIDE ASSISTANCE SERVICES**, HELP WAS JUST A PHONE CALL AWAY! Text **Fairoza Mansor** Photo **Mark Lee**

VEHICLE BREAKDOWNS can be caused by a number of problems, ranging from flat tyres and empty fuel tanks, electronic component failure to overheating. According to multiple reports however, a flat or faulty battery is the most common reason why drivers call vehicle recovery services. What's more, this problem doesn't just arise as a result of an aged battery that's due for a replacement. Battery terminals may be corroded — preventing the battery from charging — or there may be a loss of voltage, often caused by forgot to switch off lighting or constant use on short journeys without sufficient recharging.

Whatever the reasons may be, battery failure is undoubtedly inconvenient to the motorist. Just ask longtime AA Member Mr Abdul Majid Bin Md Tahir, who was faced with such a situation in November 2014. The 63 year-old retiree was on his way to an important appointment when his Toyota Estima suddenly stalled on Chander Road in the Little India area.

"It was the first time my car battery failed so I wasn't sure what to do — or if there was anything I could do myself — so I just called the AA's 24-hour Roadside Assistance Services (RAS) hotline for help," says Mr Majid. All he had to do after making the call was wait. "And it wasn't a long wait!" Mr Majid adds, happy with the efficient services rendered. Better still, the installation was free for AA Members, so Mr Majid only had to pay for the replacement battery, which came with a 15-month warranty. "My day was only mildly disrupted despite the car breakdown as assistance was provided in a fuss-free manner. I've no complaints

whatsoever about the battery quality," says a satisfied Mr Majid. **HW**

EASY DOES IT

Should your vehicle battery fail at any time and anywhere across Singapore, simply call AA's 24-hour Roadside Assistance Services hotline at 6748 9911 for immediate delivery and installation. The services are free for AA Members and those who sign up on the spot. Members only need to pay for the battery, which comes with a 15-month warranty. AA Members also enjoy free battery checking service at their convenience. Simply call the same hotline to make an appointment.

READ AND WIN!

Answer the following questions and stand a chance to win a \$20 AAShop voucher.

- 1 What is the most common reason for vehicle breakdowns?**
- 2 How long is the warranty period for the batteries?**

Send in your replies to aapromotions@aa.com.sg with subject header "**HW Jul/Aug 2015 Transmission Quiz**". Contest ends on 31 August 2015. Five winners will be chosen at random based on the correct entries. Only one entry per AA Member is allowed. Judges' decision is final. Other terms and conditions may apply.