# MEMBER-GET-MEMBER PROGRAMME PERIOD: 1 JAN 2022 TO 31 DEC 2022

# **TERMS & CONDITIONS**

- 1. All existing AA Ordinary, Family, Drivestyle, Novus and Life Members (thereafter referred to as 'Introducers') are eligible to participate in the AA Member-Get-Member (MGM) Programme commencing from <u>1 January to 31 December 2022.</u>
- 2. MGM Programme is applicable for referral-based application(s) of Ordinary, Family, Youth and Social Membership only.
- 3. There is no limit to the number of referrals each Introducer can make.
- 4. For the MGM Programme Reward, Introducers shall receive \$10 AA Gift Voucher for every successful referral.
- 5. In order for the introducer to be eligible for the MGM Programme Reward, the referee must not be an existing AA Member or an expired AA Member for the last six (6) months from the date of application.
- 6. Each successful referral refers to a successful membership application referred by the Introducer within the qualifying period, where application has been processed in the system together with payment.
- 7. The Introducer's AA Membership must be valid at the point of redemption of voucher.
- 8. In the event if there are more than one Introducer to the same applicant, AA has the sole discretion to the recipient of the MGM Programme Reward. Should different Introducers refer the same applicant, and the referred applicant has successfully signed up as an AA Ordinary Member, the first Introducer's name received on the application form will be entitled to the *MGM Programme Reward*.
- The Introducer who is entitled to *MGM Programme* from the successful referral shall be notified via mail within 1 (one) month of the successful application. If the Introducer is accompanying the referred applicant to the AA outlet for immediate sign up on the AA Membership, he/she will receive the AA Gift Voucher on-the-spot.
- 10. The original copy of the redemption letter must be presented upon redemption at AA Centre by the date specified on the letter. The redemption letter is not replaceable if lost, torn, damaged or expired; it is also not exchangeable for cash, credit, or kind.
- 11. Redemption is to be made at:

Automobile Association of Singapore

2 Kung Chong Road #04-01 AA Centre, Singapore 159140

Operating hours: Monday to Saturday, 9am to 8pm, Sunday and Public Holiday closed. Last transaction is at 7.30pm

- 12. MGM Programme is not applicable for Membership applicants at the point of breakdown (i.e. on-the-spot applicants through our recovery crew).
- 13. Self-referral will not be accepted for this MGM Program.
- 14. In respect of any Referee referred by the Introducer via the MGM referral online page pursuant to the AA MGM Programme, the Introducer warrants and confirms that:
  - a. the Introducer had obtained the consent of the Referee to the provision of his/her personal data to Automobile Association of Singapore for the purposes of the Association contacting the Referee and using the Referee's personal data for marketing the Association and its subsidiaries' products and services;
  - b. the use of personal data by the Association is consistent with the consent which the Introducer has obtained from the Referee;
  - c. the data provided by the Introducer is correct and up-to-date;
  - d. the Association may advise the Referee that the Introducer had provided the Referee's personal data to the Association and
  - e. the Introducer shall indemnify the Association for any loss, damage or liability suffered or incurred by the Association arising from or in relation to the breach of any of the above warranties by the Introducer.
- 15. Corporate, Affinity, Co-brand card members, General Committee members and employees of Automobile Association of Singapore and its subsidiaries are not eligible to take part in the MGM Programme.

- 16. AA reserves the right to vary, delete or add any of these terms and conditions from time to time at its discretion without prior notice. These terms and conditions will apply to the contents of any brochure or promotional materials relating to the MGM Programme.
- 17. AA's decisions on all matters relating to the MGM Programme are final.

### **MEMBER-GET-MEMBER (MGM) PROGRAMME**

Programme Period: 1 Jan to 31 Dec 2022

## Frequently Asked Questions (FAQ)

### 1. I have introduced a friend to join AA when his vehicle has broken down. Will I be able to enjoy the MGM Programme reward?

The MGM Programme is not applicable through the On-The-Spot (RAS) sign up by our roadside assistance crew.

# 2. I have successfully referred 3 (three) friends to join as AA Ordinary Member via online application in March 2022, May 2022 and June 2022. What will be my rewards?

You will receive a total of 3 (three) \$10 AA Gift Voucher redemption letters.

As your friends have successfully signed sign up in March 2022, May 2022 and June 2022, the \$10 AA Gift Voucher redemption letter will be mailed to you on the following month upon their successful application (ie: April 2022, June 2022 and July 2022).

# 3. My friend forgot to indicate my AA Membership Number when he signed up, will it be possible to include him as one of my referrals?

Referral name must be indicated in the application form upon submission.