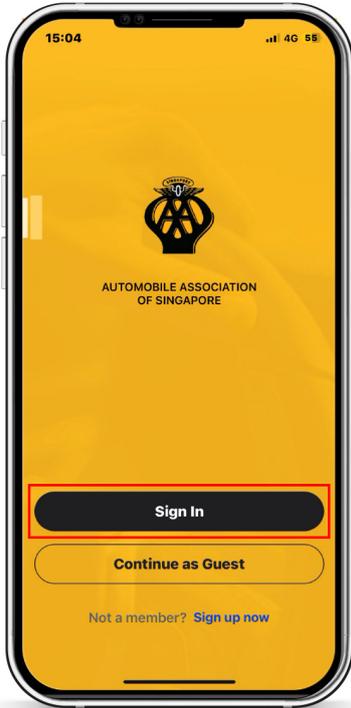


USER MANUAL GUIDE TO LOGIN ON APP

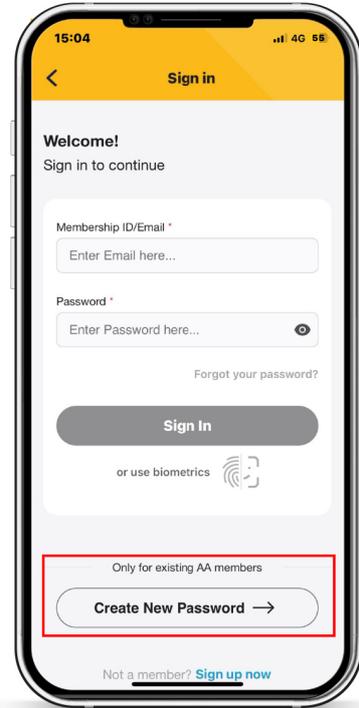
1. Login For existing AA Member

- Tap on “**Sign in**”



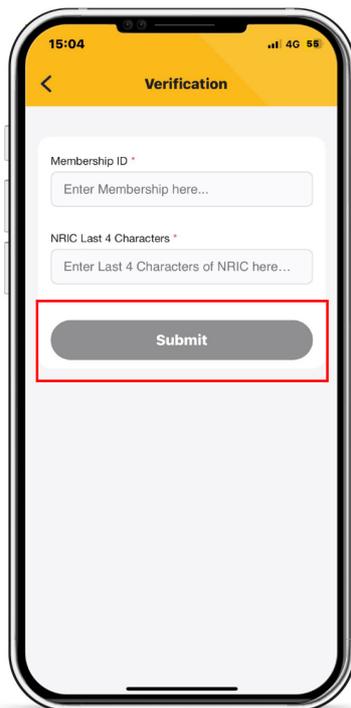
2. Creating New Password for Existing Member

- For existing Members that are logging in for the first time, tap on “**Create New Password**”.



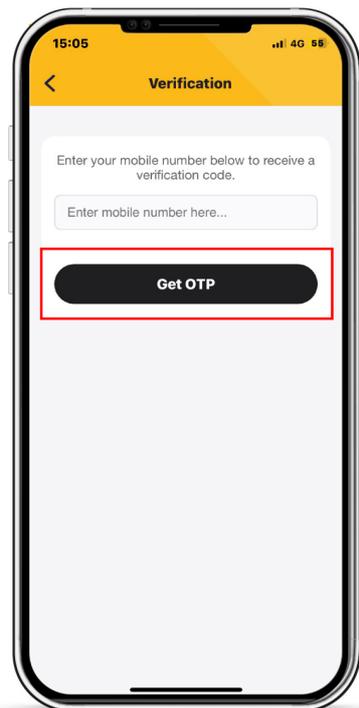
3. Membership Details

- Enter your **Membership ID** (eg : A123456) and the **last 4 characters of your NRIC** (eg : 123A) and tap “**Submit**”.



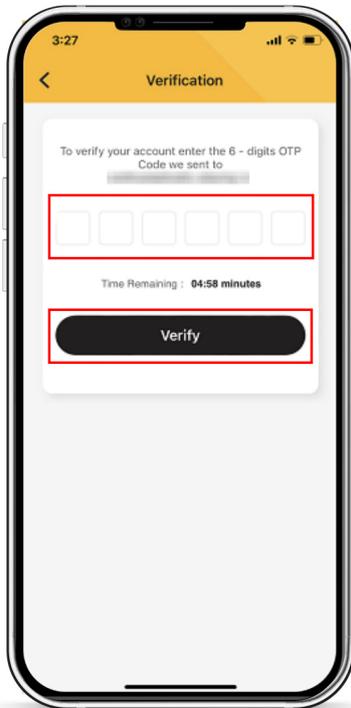
4. Retrieve OTP

- Enter your **mobile number** and tap “**Get OTP**”.
- You will receive a SMS with the OTP. Please take note of the OTP expiring time as stated in the SMS.



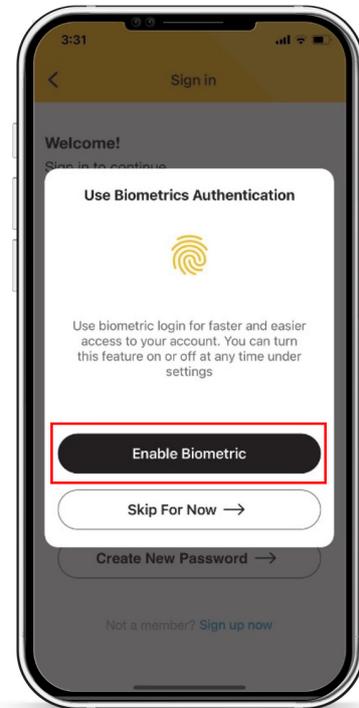
5. Enter OTP

- Enter the **OTP** to the App and click on the “**Verify**” button.



6. Creation of new password & Login

- Once you have verified with your OTP, you may then create and confirm your new password.
- Upon the creation of your new password, you can now login to the AA Singapore app.
- Once logged in, “**Enable Biometrics**” for a more convenient login. Otherside, please tap “**Skip For Now**”.



7. Access to Membership eCard

- Tap on “**Membership eCard**” for your membership details.

